5 Whys Template

Identify the root cause of a problem by going beyond surface-level symptoms with Toyota's famous method

What is the **problem**?

#1: **Why** is this problem occurring?

#2: **Why** does the above cause exist?

#3: **Why** does the second-level cause exist?

#4: **Why** does the third-level cause exist?

#5: **Why** does the fourth-level cause exist?

What is the **root cause** of the problem?